

VARTA® BATTERIES KEEPS YOU GOING

Warranty Programme By YSK Marketing Sdn. Bhd.



Authorised distributor:



YSK Marketing Sdn Bhd

(634600-1)

It all starts with  VARTA®

 CLARIOS

Warranty for your VARTA® battery

Regardless of where you have purchased your VARTA battery in Malaysia, in the rare event where you need a replacement battery within the valid warranty period, contact our local service centres.

This warranty programme is brought to you by YSK Marketing Sdn. Bhd. For any inquiries, please contact YSK at +60 3-3291 6912.



Service centres

Central region

03-3291 6912
03-6188 4271
03-6263 2822
03-6732 0074
012-709 5532
012-711 7551

Southern region

Melaka 06-233 1335
Seremban 06-762 7987
Johor Bahru 012-719 7987

Northern region

Ipoh 05-243 6888
Penang 012-571 6888

Sabah

088-387 577
016-832 7833

East coast

095-723 299
016-923 5473

Sarawak

082-456 609
016-808 0509



Steps for warranty claim

Step 1

Call the VARTA service centre nearest to you and provide the following information:

1. Your location
2. Contact number
3. Vehicle registration number
4. Vehicle type
5. Battery model (indicated on top of battery)
6. Date of purchase

Prepare your purchase invoice for validation by the service representative.

Step 2

Wait for the service representative to arrive and provide your purchase invoice (hardcopy/digital image) as proof of purchase and for verification of warranty period. Invoice should indicate place of purchase and date of purchase.

Step 3

The service representative will inspect your battery and issue a free new replacement battery of a similar model, upon verification of battery failure due to manufacturing defect. Service charge applies if replacement is required outside of service centre, or out of standard business hours.



Service charges

Depending on your distance to the service centre, the below charges applies and is to be made payable to the service centre directly. The service charges will be waived if you visit the service centre during standard business hours.

Business hours are Monday through Friday from 8:00am to 5:30pm, excluding public holidays. A service charge of RM80 applies for any service support out of standard business hours and public holidays.

Your distance to service centre

Service charge

At service centre (For batteries within warranty period)	Free of charge*
Less than 10km	RM20
Less than 15km	RM30
Less than 20km	RM40
Outside standard business hours	RM80

This warranty programme is brought to you by YSK Marketing Sdn. Bhd. and only valid for batteries purchased in Malaysia, within valid warranty period. Terms and conditions apply. For any inquiries, please contact +603-32916912.

*Terms and conditions apply